



Cyngor Castell-nedd Port Talbot  
Neath Port Talbot Council

## **NEATH PORT TALBOT COUNCIL**

### **Environment, Regeneration and Streetscene Services Scrutiny Committee**

**31st January 2025**

#### **Report of the Head of Property and Regeneration - Simon Brennan**

**MATTER FOR: Decision.**

**Wards Affected:**

All wards.

Economic Development CRM System – Contract Renewal

#### **Purpose of Report**

The purpose of the report is to seek Members agreement to enter a new three-year contract with Alcium Software Ltd on a direct award basis for the continued delivery of the Economic Development Teams bespoke Client Relationship Management (CRM) system.

#### **Background**

The scrutiny committee have selected this item for pre-decision scrutiny ahead of presentation to Cabinet on the 5<sup>th</sup> February 2025 for decision.

#### **Financial Impact**

Not applicable.

**Integrated Impact Assessment**

Not applicable.

**Valleys Communities Impacts**

Not applicable.

**Workforce Impacts**

Not applicable.

**Legal Impacts**

Not applicable.

**Risk Management Impacts**

Not applicable.

**Crime and Disorder Impacts**

Not applicable.

**Violence Against Women, Domestic Abuse and Sexual Violence Impacts**

Not applicable.

**Consultation**

There is no requirement under the constitution for consultation on this item.

**Recommendations**

Following scrutiny, it is recommended that Members support the recommendation outlined in the draft cabinet report.

**Appendices**

Economic Development CRM System – Contract Renewal

## **Officer Contract**

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